



## QUALITY CONTROL POLICY

### Quality Control

FVS Limited are an established company, whose policy is to provide a high level service, in the design, installation, commissioning and servicing of fire protection systems, which meets the requirement of National and International Specification and strives to demonstrate a policy for complete customer satisfaction.

The company has implemented a Quality Management System to demonstrate its ability to provide a consistent service that meets customer and applicable statutory and regulatory requirements.

This will enable the company to address and achieve customer satisfaction through the effective application of the system, including processes for continual improvement and the prevention of nonconformity.

The company strives for total quality solutions through ongoing reviews of all operating procedures.

Adhering to the Quality Management System defined in the quality documents, and systematically reviewing its effectiveness, will achieve this.


ISO 9001: 2015 is the International Standard dealing with the quality system requirements; it is used for the quality assurance in design, development, production installation and servicing.


Employees are issued with procedures as and when required.

### Quality Policy

The Company Quality Policy is based on an aim of focusing on customer requirements and expectations and enhancing customer satisfaction whilst continually improving the effectiveness of the Quality Management System. Quality objectives are defined and monitored at the management review meetings and all employees are expected to contribute towards attainment.

Targets and measurement methods are established and monitored at the management review and the Executive Manager reviews and reports on progress annually.

Signature .....  ..... Date January 2021 .....

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